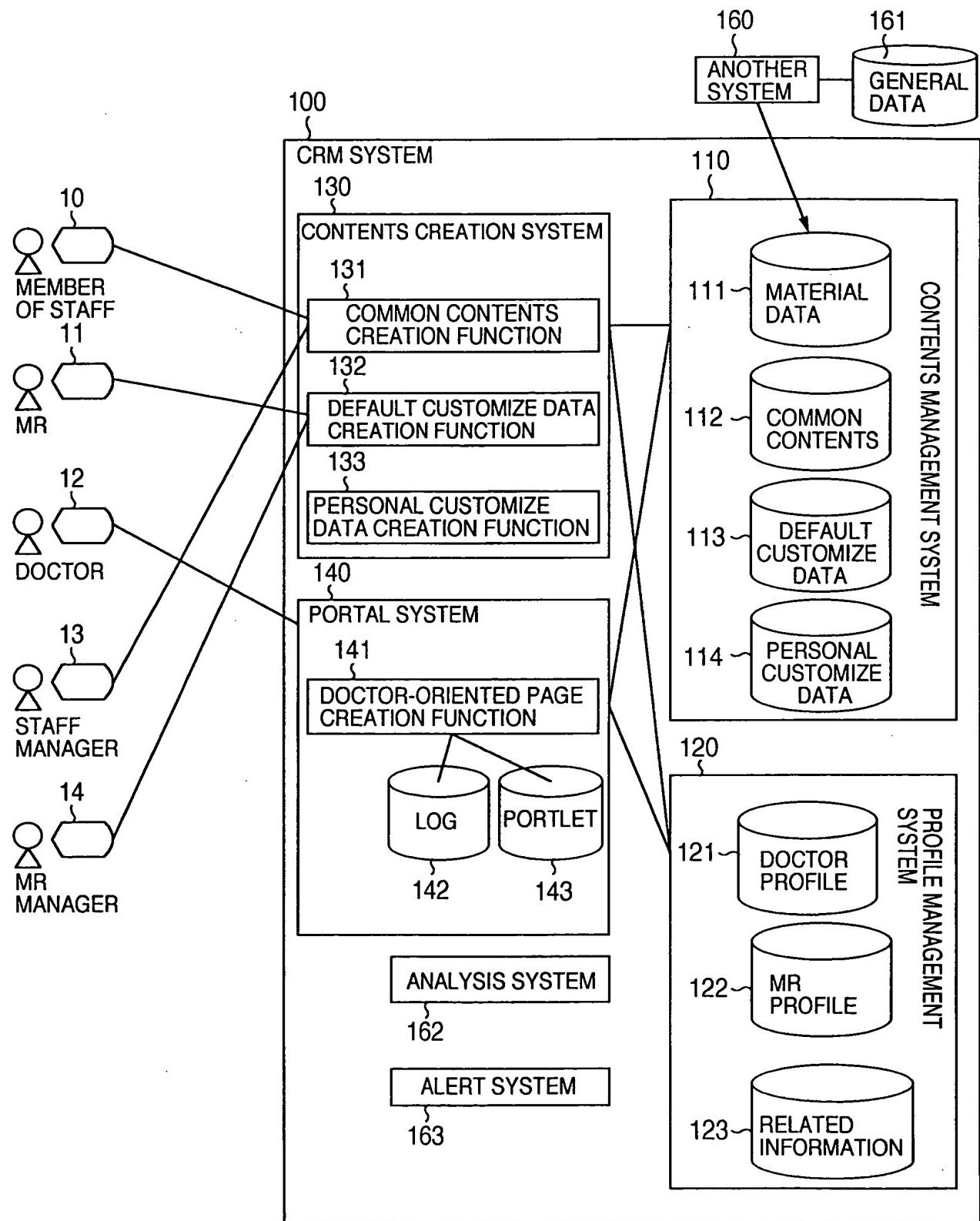


Replacement Sheet

FIG.1



Replacement Sheet

FIG.2

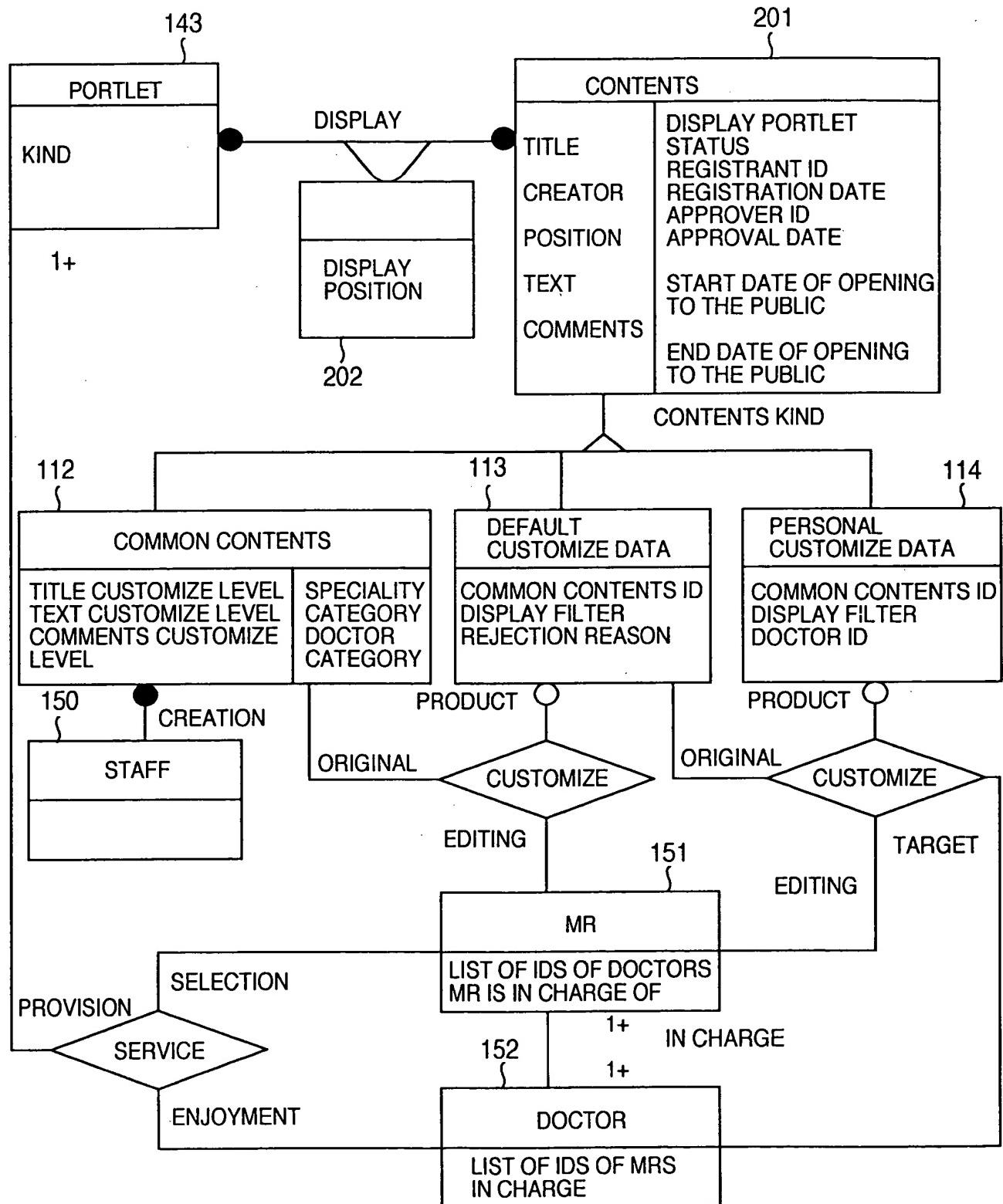


FIG. 3

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Replacement Sheet

FIG.4

CLASSIFICATION ATTRIBUTE a	FACILITY NAME	OTYOSHICENTRAL HOSPITAL	FLORACLINIC	OTYOSHICENTRAL HOSPITAL
	DOCTOR CATEGORY	DOCTOR IN SERVICE	MEDICAL PRACTITIONER	CLINICIAN
	SPECIALTY CATEGORY	INTERNAL MEDICINE	SURGERY	INTERNAL MEDICINE
	COMMENTS CUSTOMIZE	LVL MODIFY	LVL MODIFY	LVL MODIFY
	TEXT CUSTOMIZE	LVL EMPHASIZE	LVL MODIFY	LVL NONE
	TITLE CUSTOMIZE	LVL MODIFY	LVL MODIFY	LVL NONE
	END DATE OF OPENING TO THE PUBLIC	2002.6.21	2002.7.15	2002.12.31
	START DATE OF OPENING TO THE PUBLIC	2002.6.21	2002.7.1	2002.9.1
	REJECTION REASON	NULL	NULL	NULL
	APPROVAL DATE	2002.6.21	2002.6.24	2002.6.24
MANAGEMENT INFORMATION g	APPROVER ID	STF_001016	STF_001016	STF_001016
	REGISTRATION DATE	2002.6.21	2002.6.21	2002.6.21
	REGISTRANT ID	STF_001031	STF_001031	STF_001031
	b	APPROVED	APPROVED	APPROVED
	STATUS	NEWS	NEWS	NEWS
	DISPLAY PORTLET	DEPARTMENT OF SCIENCE	NULL	HITACHI UNIVERSITY
	f	ADDED KEYWORD	NULL	NULL
	e	COMMENTS	PREScription OF ... AND EFFECT
	d	TEXT
	c	CONTENTS POSITION	SCIENCE INFORMATION DEPARTMENT	SCIENCE INFORMATION DEPARTMENT
COMMON CONTENTS 403	b	CREATOR	SAITO	SAITO
	a	TITLE	PRESENTING REPORT ON XX	MEETING OF TECHNICAL GROUP ON ○○
		CONTENTS ID	CCNT_0001	CCNT_0002
402				CCNT_0003
				...
401				PROGRESS SITUATION ON CLINICAL APPLICATION OF △△
				...

Replacement Sheet

FIG.5

	END DATE OF TO THE PUBLIC	2002.6.21	2002.12.31	2002.6.28	...
	START DATE OF OPENING TO THE PUBLIC	2002.6.21	2002.9.1	2002.6.21	...
	MANAGEMENT INFORMATION	NULL	NULL	NULL	...
	REJECTION REASON	NULL	NULL	NULL	...
	APPROVAL DATE	2002.6.21	NULL	2002.6.21	...
e	APPROVER ID	MR_121003	MR_121003	MR_324001	...
d	REGISTRATION DATE	2002.6.21	2002.6.24	2002.6.21	...
c	REGISTRANT ID	MR_121010	MR_121010	MR_324006	...
b	STATUS	APPROVED	EDITED	APPROVED	...
a	DISPLAY PORTLET	MESSAGES	MESSAGES	MESSAGES	...
	DISPLAY FILTER	DR. XX	NULL	☆☆	
	COMMENTS	PLACE FOR PRESENTATION WAS WELL ATTENDED	THANK YOU FOR YOUR USUAL CLINICAL APPLICATION	THERE WAS A REFERENCE TO A PRESCRIPTION FOR ☆☆	
	CONTENTS	LNK_CCNT_0001	LNK_CCNT_0003	PREScription OF ☆☆ AND EFFECT
a	TEXT	MR FIRST SECTION	MR FIRST SECTION	MR SECOND SECTION	...
c	POSITION	YAMASHITA	YAMASHITA	MATSUMOTO	...
b	CREATOR	REPORT PRESENTATION BY DR.□□	LNK_CCNT_0003	LNK_CCNT_0001	...
a	TITLE	CCNT_0001	CCNT_0003	CCNT_0001	...
	COMMON CONTENTS ID	DCNT_0012	DCNT_0013	DCNT_0014	...
	CONTENTS ID	501	502	503	504

FIG.6

605	DOCTORID	DR_13051	DR_14022	DR_14100
	END DATE OF OPENING TO THE PUBLIC	2002.6.21	2002.7.15	2002.7.15
g	START DATE OF OPENING TO THE PUBLIC	2002.6.21	2002.7.1	2002.7.1
f	APPROVAL DATE	NULL	2002.6.24	2002.6.24
e	REGISTRATION DATE	MR_121003	MR_324001	MR_324001
d	REGISTRATION DATE	2002.6.21	2002.6.21	2002.6.24
c	REGISTRANT ID	MR_121010	MR_324006	MR_324006
b	STATUS	EDITED	APPROVED	APPROVED
a	DISPLAY PORTLET	MESSAGES	MESSAGES	MESSAGES
f	DISPLAY FILTER	NULL	NULL	NULL
e	COMMENTS	THANK YOU FOR Y OUR PRESENTATION	FOR YOUR INFORMATION AS REGARDS YOUR LAST ENQUIRY	I HOPE YOUR SUCCESSFUL PRESENTATION
d	TEXT	LNK_CCNT_0001	LNK_CCNT_0001	LNK_CCNT_0002
c	POSITION	MR FIRST SECTION	MR SECOND SECTION	MR SECOND SECTION
b	CREATOR	YAMASHITA	MATSUMOTO	MATSUMOTO
a	TITLE	LNK_CCNT_0001	LNK_CCNT_0001	LNK_CCNT_0002
	DEFAULT CUSTOMIZED DATA ID	CCNT_0001	CCNT_0001	CCNT_0002
	CONTENTSID	PCNT_0037	PCNT_0038	PCNT_0039

Replacement Sheet

FIG.7A

INTER-DOCTOR RELATION INFORMATION	
DOCTOR ID1	DOCTOR ID2
DOCTOR A	DOCTOR B
DOCTOR A	DOCTOR C
DOCTOR B	DOCTOR C

FIG.7B

INTER-FACILITY RELATION INFORMATION	
FACILITY ID1	FACILITY ID2
FACILITY X	FACILITY Y
FACILITY X	FACILITY Z
FACILITY Y	FACILITY Z

FIG.7C

DOCTOR-FACILITY RELATION INFORMATION	
DOCTOR ID	FACILITY ID
DOCTOR A	FACILITY X
DOCTOR B	FACILITY Y
DOCTOR C	FACILITY Z

FIG.7D

DOCTOR-SPECIALITY CATEGORY RELATION INFORMATION	
DOCTOR ID	SPECIALITY CATEGORY
DOCTOR A	SPECIALITY CATEGORY X
DOCTOR B	SPECIALITY CATEGORY Y
DOCTOR C	SPECIALITY CATEGORY Z

FIG.8

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808	ALMA MATER	HITACHI UNIVERSITY	TOTSUKA UNIVERSITY	SHINKAWASAKI UNIVERSITY	HIGASHITOTSUKA UNIVERSITY
807	DOCTOR CATEGORY	DOCTOR IN SERVICE	DOCTOR IN SERVICE	MEDICAL PRACTITIONER	MEDICAL PRACTITIONER
806	SPECIALITY CATEGORY	FIRST INTERNAL MEDICINE	CIRCULATORY ORGAN INTERNAL MEDICINE	ORTHOPEDICS	COSMETIC SURGERY
805	ID OF MR IN CHARGE	MR_121010	MR_121010	MR_324006	MR_324006
804	DOCTOR PROFILE				
803	FACILITY NAME	OTLOYOSHI CENTRAL HOSPITAL	OTLOYOSHI CENTRAL HOSPITAL	FLORA CLINIC	DR. RASOL'S OFFICE
802	DOCTOR NAME	KIMURA	UCHIZUNO	MATSUNO	KITO
801	FACILITY ID	HOS_13005	HOS_13005	HOS_14018	HOS_14019
	DOCTOR ID	DR_13051	DR_13052	DR_14022	DR_14109

FIG.9

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907	DOCTOR CATEGORY	DOCTOR IN SERVICE	DOCTOR IN SERVICE	MEDICAL PRACTITIONER	MEDICAL PRACTITIONER	...
906	SPECIALITY CATEGORY	INTERNAL MEDICINE	SURGERY	INTERNAL MEDICINE	SURGERY	...
905	ID OF DOCTOR MR IS IN CHARGE OF	DR_13051	DR_14022	DR_14109	NULL	...
904	MR NAME	YAMASHITA	MATSUMOTO	KATAYAMA	TAMADA	
903	RESPONSIBLE POSITION	MR	MR	MR	MR	...
902	POST ID	ORG_0121	ORG_0324	ORG_0121	ORG_324	...
901	MR ID	MR_121010	MR_324006	MR_121003	MR_324001	...

MR PROFILE

FIG.10

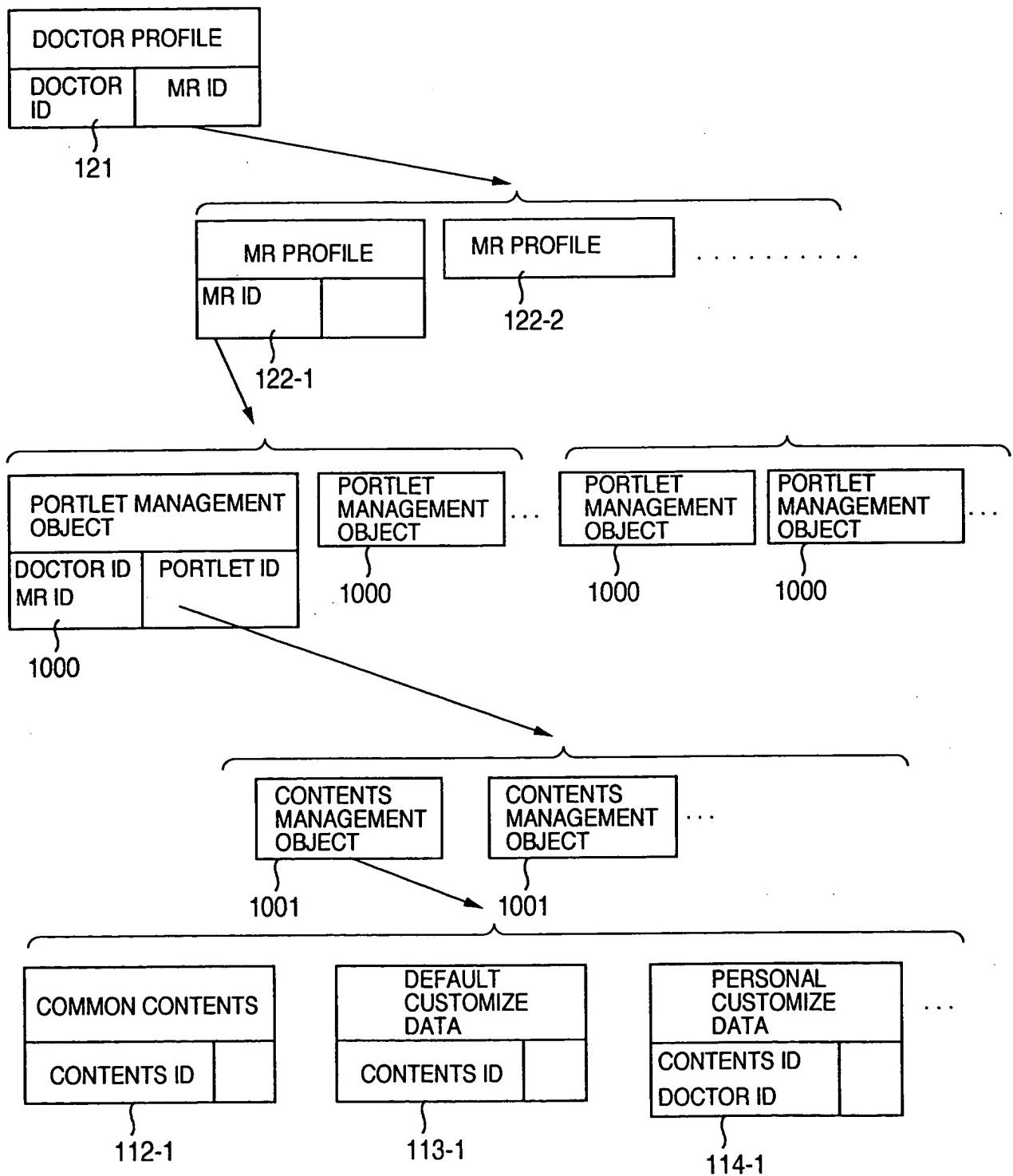


FIG.11

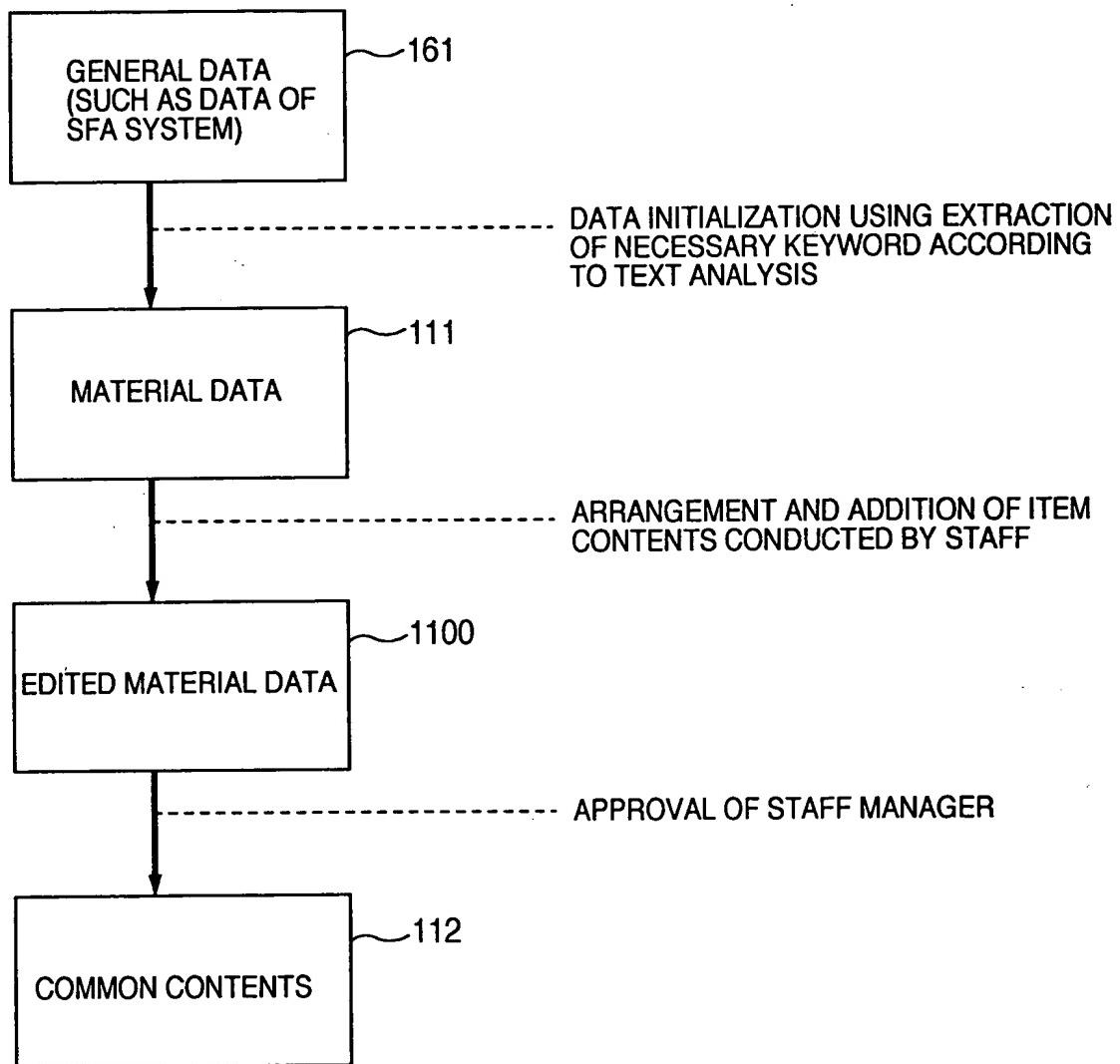


FIG.12

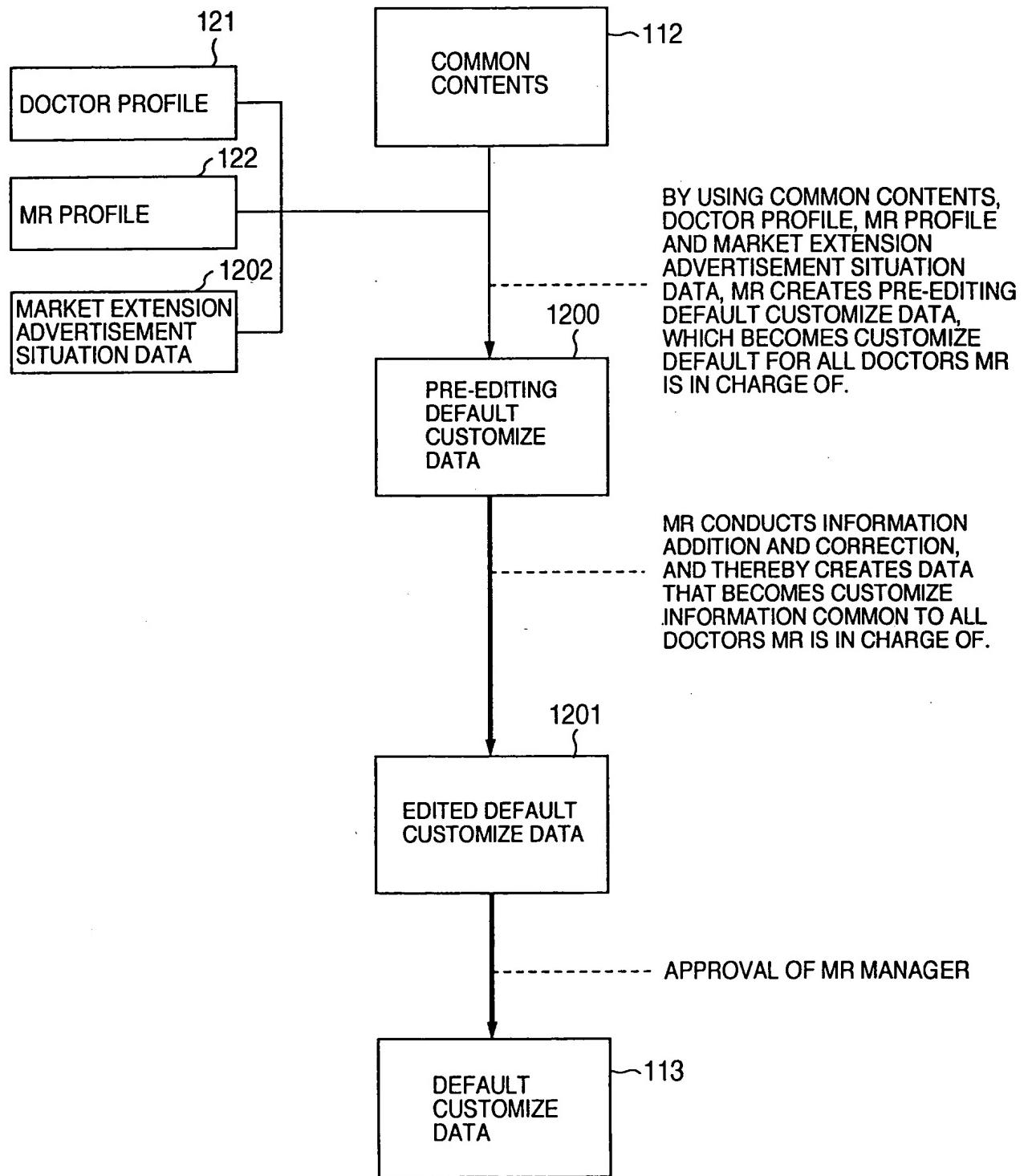


FIG.13

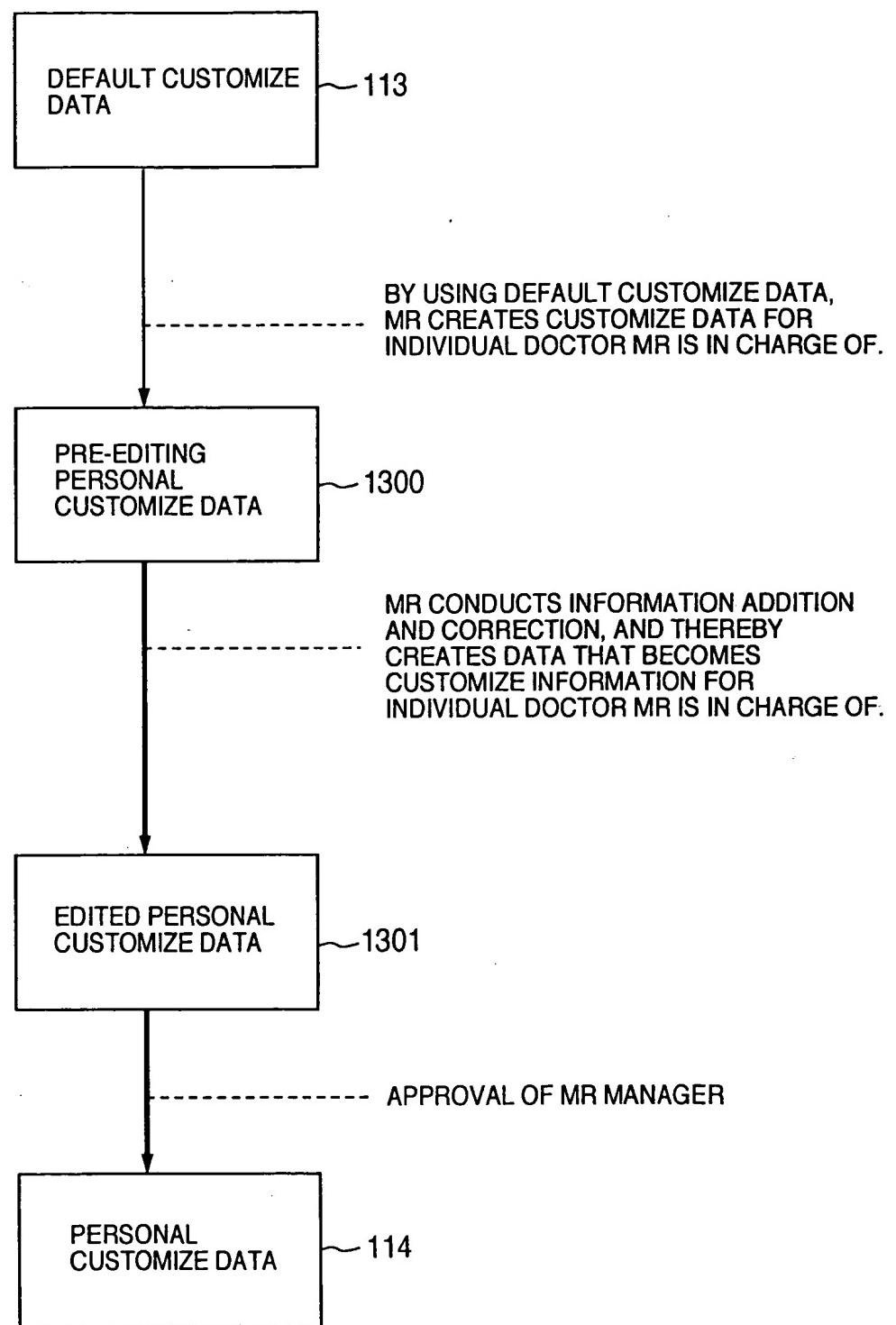


FIG.14

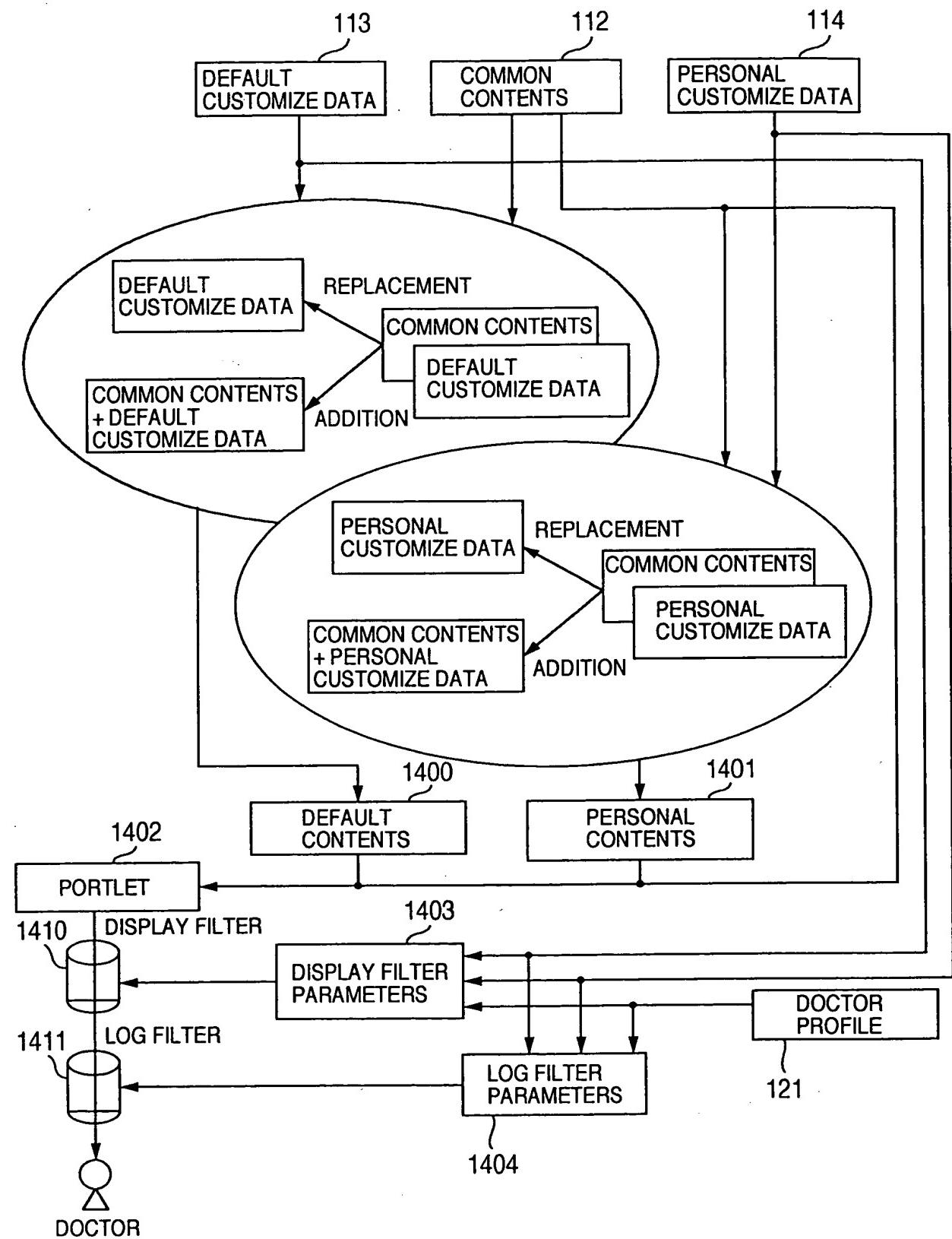


FIG.15

CRM SYSTEM (MATERIAL DATA COLLECTION SCREEN) TOP

MATERIAL DATA LIST					REGISTRATION	SELECT
ID	TITLE	CATEGORY	DATE	REGISTRANT ID		
<input type="checkbox"/> ID1	OOOOO	N	2002/06/20	STAFF1	△ □ ▽	
<input type="checkbox"/> ID2	XXXXX	P	2002/06/22	STAFF2		
<input type="checkbox"/> ID3	▽▽▽▽▽▽	L	2002/06/24	STAFF1		

COLLECTION/REGISTRATION SCREEN △

TITLE	1505	1506	1507
TEXT	△ ▽		

1504 1505 1506 1507

1501 1502 1503

FIG.16

CRM SYSTEM (COMMON CONTENTS CREATION SCREEN) TOP

CONTENTS	1601			
COLLECTION FUNCTION	CREATION FUNCTION	1602	1603	
MATERIAL DATA LIST		REGISTRATION	REGISTRANT ID	SELECT
ID	TITLE	CATEGORY	DATE	
<input type="checkbox"/> ID1 OOOOO	N	2002/06/20	STAFF1	△
<input type="checkbox"/> ID2 XXXXX	P	2002/06/22	STAFF2	△
<input type="checkbox"/> ID3 ▽▽▽▽▽	L	2002/06/24	STAFF1	▽

CREATION SCREEN ~ 1604 1605 ~ REQUEST APPROVAL TEMPORARILY STORE CANCEL WORK △

TITLE	1606	1607
TEXT	△	
DEFAULT COMMENTS	△ ▽	
ADDED KEYWORD	△ ▽	
EDIT		
EDIT		

PARAMETER DISPLAY

- DISPLAY PORTLET

<input type="checkbox"/> NEWS	<input type="checkbox"/> SCIENCE INFORMATION	<input type="checkbox"/> LINK COLLECTION
-------------------------------	--	--
- SPECIALITY CATEGORY

<input type="checkbox"/> INTERNAL	<input type="checkbox"/> SURGERY	<input type="checkbox"/> PEDIATRICS	<input type="checkbox"/> DERMATOLOGY	<input type="checkbox"/> OTOLARYNGOLOGY	<input type="checkbox"/> UROLOGY
MEDICINE					
- OBSTETRICS AND GENECOLOGY
- DOCTOR CATEGORY

<input type="checkbox"/> DOCTOR IN SERVICE	<input type="checkbox"/> MEDICAL PRACTITIONER	<input type="checkbox"/> RESIDENT
--	---	-----------------------------------
- CUSTOMIZE

TITLE	<input type="checkbox"/> ALTERATION TEXT	<input type="checkbox"/> ALTERATION MESSAGE	<input type="checkbox"/> ALTERATION EMPHASIS	<input type="checkbox"/> EMPHASIS	<input type="checkbox"/> EMPHASIS
-------	--	---	--	-----------------------------------	-----------------------------------
- START DATE OF OPENING TO THE PUBLIC
- END DATE OF OPENING TO THE PUBLIC

<input type="checkbox"/> DATE SPECIFICATION	*****/**/*/* △ ▽	<input type="checkbox"/> DATE SPECIFICATION	*****/**/*/* △ ▽
---	------------------------	---	------------------------

FIG.17

CRM SYSTEM (COMMON CONTENTS APPROVAL SCREEN) TOP

CONTENTS 1701	APPROVAL FUNCTION	1702 1703			
APPROVAL REQUESTED EDITED MATERIAL DATA LIST					
ID	TITLE	CATEGORY	REGISTRATION DATE	REGISTRANT ID	SELECT
<input type="checkbox"/> ID1 OOOOO	N	2002/06/20	STAFF1	1706	△ ▽
<input type="checkbox"/> ID2 XXXXX	P	2002/06/22	STAFF2	STAFF1	△ ▽
APPROVAL SCREEN 1704			1705	APPROVE REJECT	△
TITLE 					
TEXT 					
DEFAULT COMMENTS 					
ADDED KEYWORD 					
PARAMETER DISPLAY					
<ul style="list-style-type: none"> • DISPLAY CATEGORY 					
<input type="checkbox"/> NEWS <input type="checkbox"/> SCIENCE INFORMATION <input type="checkbox"/> LINK COLLECTION					
<ul style="list-style-type: none"> • SPECIALITY CATEGORY 					
<input type="checkbox"/> INTERNAL MEDICINE <input type="checkbox"/> SURGERY <input type="checkbox"/> PEDIATRICS <input type="checkbox"/> DERMATOLOGY <input type="checkbox"/> OTOLARYNGOLOGY <input type="checkbox"/> UROLOGY					
<input type="checkbox"/> OBSTETRICS AND GENECOLOGY					
<ul style="list-style-type: none"> • DOCTOR CATEGORY 					
<input type="checkbox"/> DOCTOR IN SERVICE <input type="checkbox"/> MEDICAL PRACTITIONER <input type="checkbox"/> RESIDENT					
<ul style="list-style-type: none"> • CUSTOMIZE 					
TITLE <input type="checkbox"/> ALTERATION TEXT <input type="checkbox"/> ALTERATION MESSAGE <input type="checkbox"/> ALTERATION <input type="checkbox"/> EMPHASIS <input type="checkbox"/> EMPHASIS <input type="checkbox"/> EMPHASIS					
<ul style="list-style-type: none"> • START DATE OF OPENING TO THE PUBLIC 					
<input type="checkbox"/> DATE SPECIFICATION *****/**/**					
<ul style="list-style-type: none"> • END DATE OF OPENING TO THE PUBLIC 					
<input type="checkbox"/> DATE SPECIFICATION *****/**/**					

FIG.18

CRM SYSTEM (DEFAULT CUSTOMIZE DATA CREATION SCREEN) TOP

CONTENTS		2301			2303		
CREATION FUNCTION		2302					
COMMON CONTENTS LIST		SPECIALITY CATEGORY	REGISTRATION DATE	REGISTRANT ID	SELECT		
ID	TITLE	ALL	2002/06/20	STAFF1	<input type="button" value="△"/>		
<input type="checkbox"/> ID1 OOOOO		INTERNAL MEDICINE AND PEDIATRICS	2002/06/22	STAFF2	<input type="button" value="□"/>		
<input type="checkbox"/> ID2 XXXXX		SURGERY	2002/06/24	STAFF1	<input type="button" value="▽"/>		
DEFAULT MESSAGE CREATION SCREEN		2304	TEMPORARY STORE		REQUEST APPROVAL		
TITLE		<input type="text"/>					
TEXT		2305	2306				
DEFAULT MESSAGE		<input type="text"/>			<input type="button" value="△"/> <input type="button" value="▽"/> EDIT		
DISPLAY FILTER		<input type="text"/>			<input type="button" value="△"/> <input type="button" value="▽"/> ADD/DELETE		
START DATE OF OPENING TO THE PUBLIC			END DATE OF OPENING TO THE PUBLIC				
<input type="checkbox"/> DATE SPECIFICATION		*****/**/**	<input type="button" value="△"/> <input type="button" value="▽"/>	<input type="checkbox"/> DATE SPECIFICATION		*****/**/**	<input type="button" value="△"/> <input type="button" value="▽"/>
PERSONAL CUSTOMIZE DATA		ALTERATION PLACE	SUBJECT DOCTOR		2306		<input type="button" value="△"/> <input type="button" value="▽"/> CREATION SCREEN

FIG.19

CRM SYSTEM (DEFAULT CUSTOMIZE DATA APPROVAL SCREEN) TOP

CONTENTS	2501					
APPROVAL FUNCTION						
EDITED DEFAULT CUSTOMIZE DATA LIST						
ID	TITLE	SPECIALITY CATEGORY	REGISTRATION DATE	REGISTRANT ID	SELECT	
<input type="checkbox"/> ID1	OOOOO	ALL	2002/06/20	MR1	<input type="checkbox"/>	△
<input type="checkbox"/> ID2	XXXXX	INTERNAL MEDICINE AND PEDIATRICS	2002/06/22	MR2	<input type="checkbox"/>	△
<input type="checkbox"/> ID3	▽▽▽▽▽	SURGERY	2002/06/24	MR1	<input type="checkbox"/>	△

DISPLAY SCREEN — 2504 2505 — APPROVE RESERVE REJECT

TITLE	
TEXT	
DEFAULT MESSAGE	
DISPLAY FILTER	
START DATE OF OPENING TO THE PUBLIC	END DATE OF OPENING TO THE PUBLIC
<input type="checkbox"/> DATE SPECIFICATION	<input type="checkbox"/> DATE SPECIFICATION
*****/**/**	*****/**/**
ALTERATION PLACE	SUBJECT DOCTOR
PERSONAL CUSTOMIZE DATA	
REJECTION COMMENT (ADDED AT TIME OF REJECTION)	

2507

2508

DISPLAY DETAILS

FIG.20

CRM SYSTEM (PERSONAL CUSTOMIZE DATA CREATION SCREEN) CLOSE

PERSONAL CUSTOMIZE DATA LIST ~ 2401

ID	TITLE	SUBJECT DOCTOR ID	REGISTRATION DATE	SELECT DEFAULT	SELECT
<input type="checkbox"/> PID1	oooooooo	DR1001	2002/06/20	2402	2403
<input type="checkbox"/> PID2	ooooooooX	DR1002	2002/06/22		
<input type="checkbox"/> PID3	oooooooo▽	DR1006	2002/06/24		

CREATION SCREEN ~ 2404 2405 ~ ADD UPDATE CANCEL

SUBJECT DOCTOR SELECT

TITLE

TEXT

PERSONAL MESSAGE

DISPLAY FILTER △
▽ ADD/
DELETE

START DATE OF OPENING TO THE PUBLIC □ DATE SPECIFICATION ****/**/** △
▽

END DATE OF OPENING TO THE PUBLIC □ DATE SPECIFICATION ****/**/** △
▽

FIG.21

CRM SYSTEM (PERSONAL CUSTOMIZE DATA CONFIRMATION SCREEN)				
EDITED PERSONAL CUSTOMIZE DATA LIST		2601	2602 ~ <input type="button" value="SELECT"/>	
ID	TITLE	SUBJECT DOCTOR ID	REGISTRATION DATE	
<input type="checkbox"/> PID1	oooooooo	DR1	2002/06/20	▲
<input type="checkbox"/> PID2	ooooooX	DR2	2002/06/22	▼
<input type="checkbox"/> PID3	oooooo▽	DR6	2002/06/24	▼
DISPLAY SCREEN ~ 2603				
SUBJECT DOCTOR	<input type="text"/>			
TITLE	<input type="text"/>			
TEXT	<input type="text"/>			
PERSONAL MESSAGE	<input type="text"/>			
DISPLAY FILTER	<input type="text"/>			
START DATE OF OPENING TO THE PUBLIC		END DATE OF OPENING TO THE PUBLIC		
<input type="checkbox"/> DATE SPECIFICATION	<input type="text" value="****/**/*"/>	<input type="checkbox"/> DATE SPECIFICATION	<input type="text" value="****/**/*"/>	

FIG.22

CRM SYSTEM (SCREEN FOR DOCTOR)			
NEWS	A_MR	B_MR	
GENERAL INFORMATION			2901
NEWS			△
<ul style="list-style-type: none"> * NEW ANTIBIOTIC MEDICINE "AB" WHICH IS EFFECTIVE FOR TREATMENT OF GASTRIC CANCER HAS BEEN ANNOUNCED. * SIDE EFFECT INFORMATION CONCERNING MEDICINE "C" HAS BEEN REPORTED. * TWENTIETH KANSAI DISTRICT GENERAL MEETING OF MEDICAL ASSOCIATION WILL BE HELD. 			
SCIENTIFIC INFORMATION			2902
<ul style="list-style-type: none"> * PAPER CONCERNING PTSD TREATMENT HAS BEEN PUBLISHED. 			
LINK			▽
<ul style="list-style-type: none"> * NEW MRI DEVICE HAS BEEN PUT ON SALE (DB DEVICE). * INFLUENZA THAT WILL PREVAIL THIS YEAR IS PREDICTED TO BE HONG KONG B TYPE. 			
DISPLAY SCREEN			2903
TITLE NOTICE OF TWENTIETH KANSAI DISTRICT GENERAL MEETING OF MEDICAL ASSOCIATION			
TEXT	<p>KANSAI DISTRICT GENERAL MEETING OF MEDICAL ASSOCIATION WILL BE HELD. DATE: APRIL 5, 2003 PLACE: ABC UNIVERSITY TIME: 9.00 TO 17.00</p> <p>PROGRAM OF THE CEREMONY 1. ADDRESS OF MEETING</p>		

FIG.23

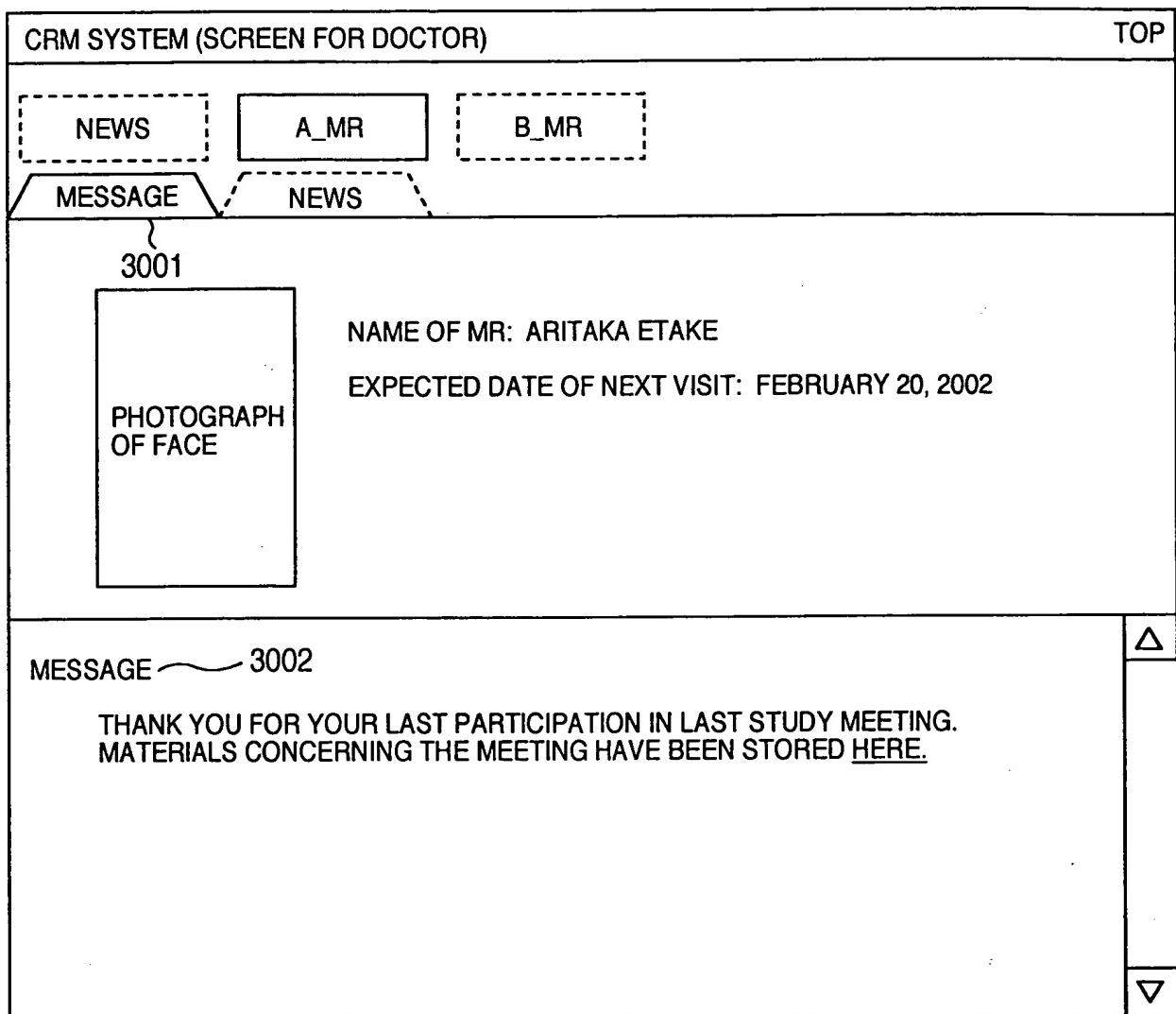


FIG.24

CRM SYSTEM (SCREEN FOR DOCTOR)		TOP
NEWS	A_MR	B_MR
MESSAGE	NEWS	3101
<p>NEWS * <u>IT SEEMS THAT USE OF MEDICINE "C" TOGETHER WITH MEDICINE "F" CAUSES SIDE EFFECT.</u></p>		
<p>3102 })</p>		
<p>SCIENTIFIC INFORMATION * <u>SPECIAL LECTURE WILL BE GIVEN BY DOCTOR ## IN KANSAI DISTRICT GENERAL MEETING OF MEDICAL ASSOCIATION WHICH WILL BE HELD ON FEBRUARY 10.</u></p>		
DISPLAY SCREEN ~~~ 3103		△
TITLE NOTICE OF TWENTIETH KANSAI DISTRICT GENERAL MEETING OF MEDICAL ASSOCIATION		
TEXT LECTURE WILL BE GIVEN BY DOCTOR ## FROM 13:30. KANSAI DISTRICT GENERAL MEETING OF MEDICAL ASSOCIATION WILL BE HELD. DATE: APRIL 5, 2003 PLACE: ABC UNIVERSITY TIME: 9.00 TO 17.00		△ ▽ ▽

FIG.25

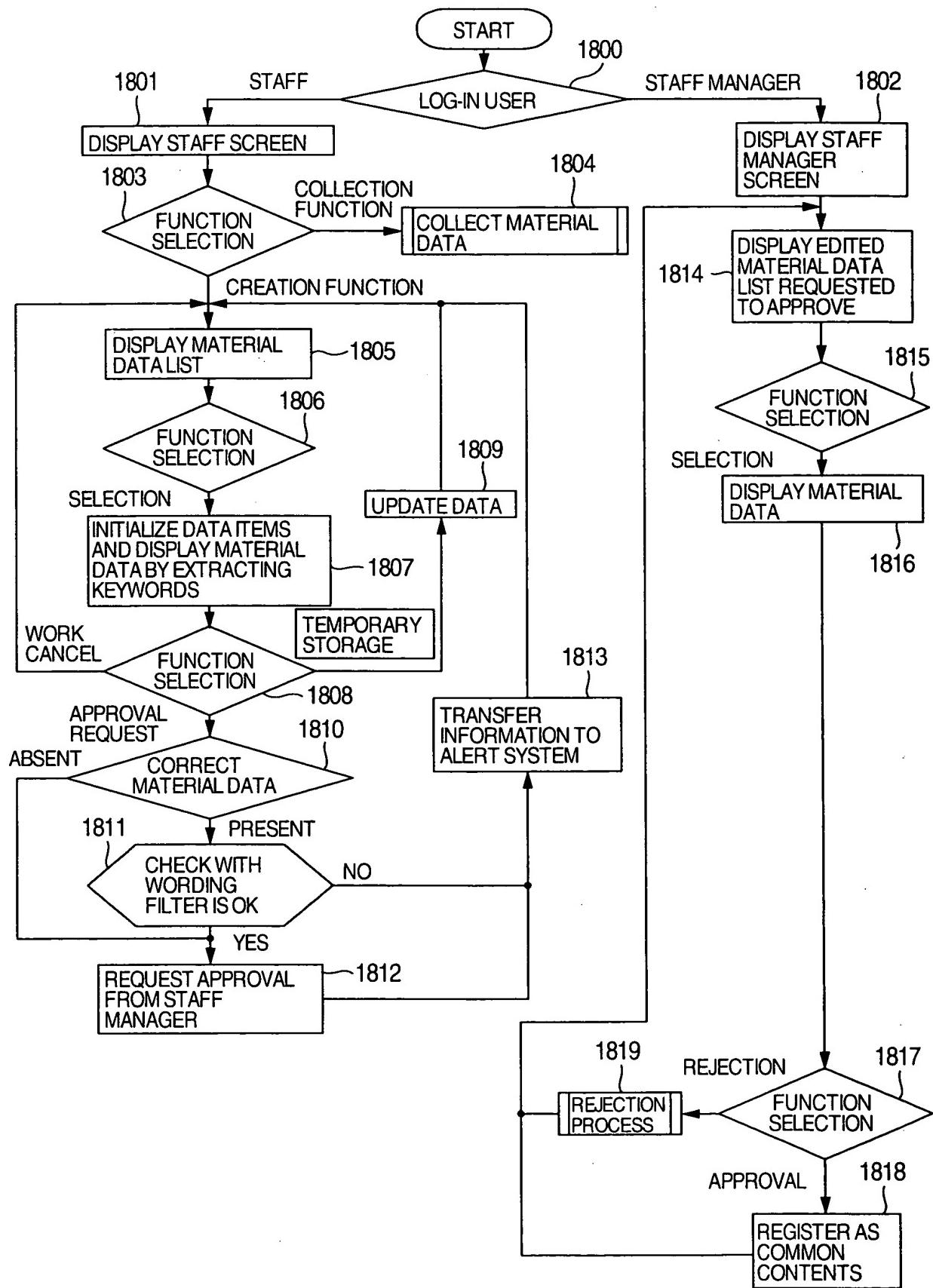


FIG.26

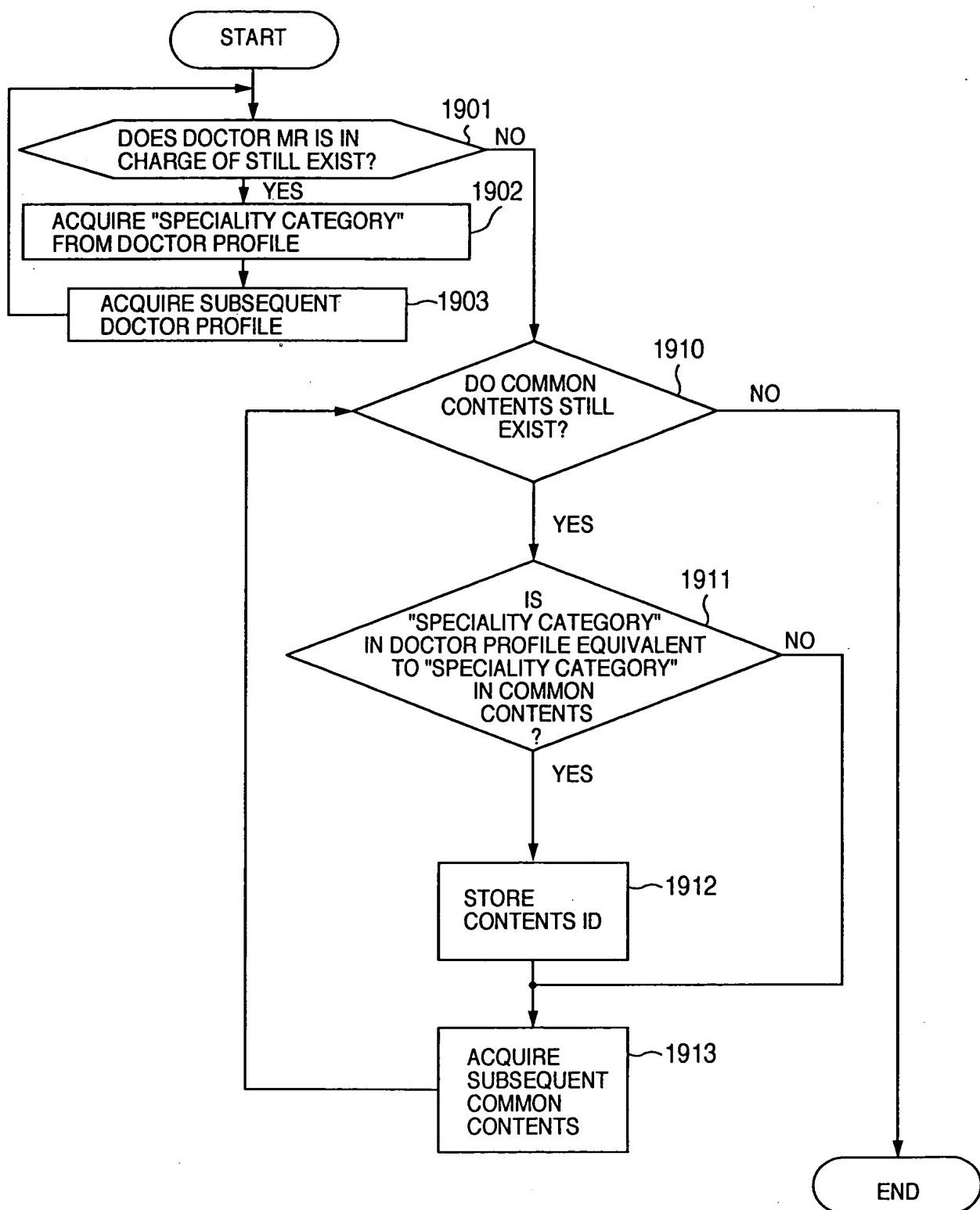


FIG.27

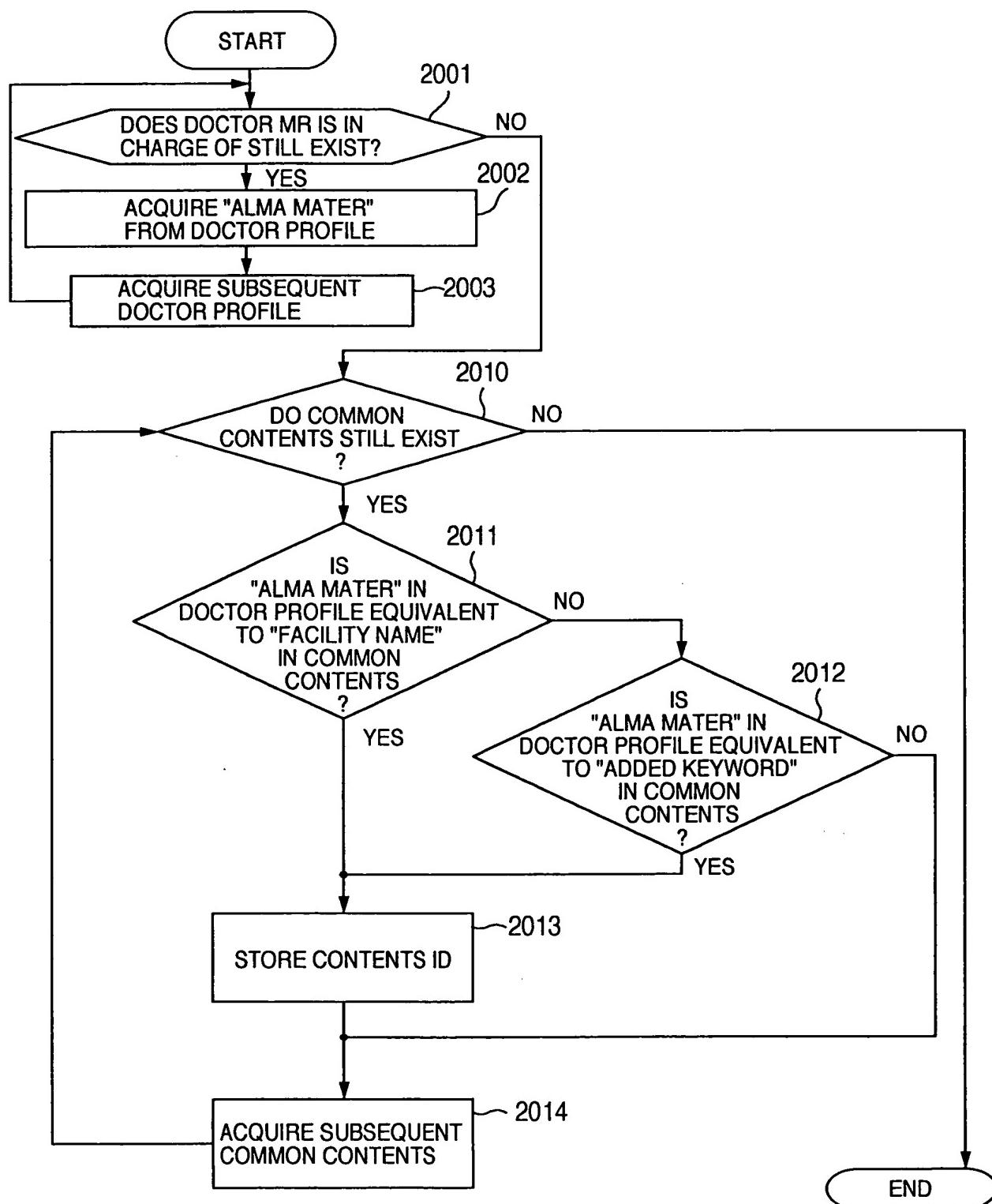


FIG.28

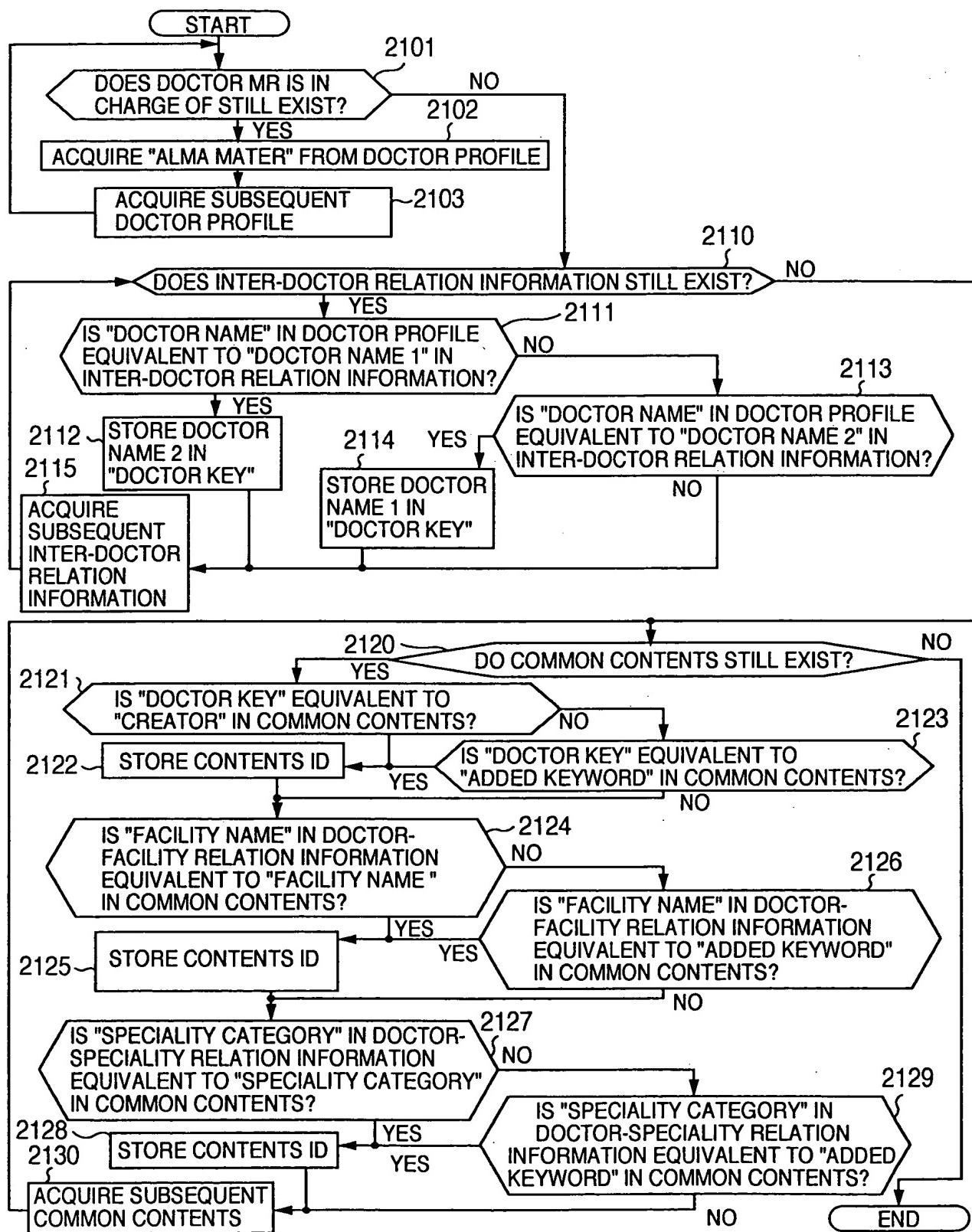


FIG.29

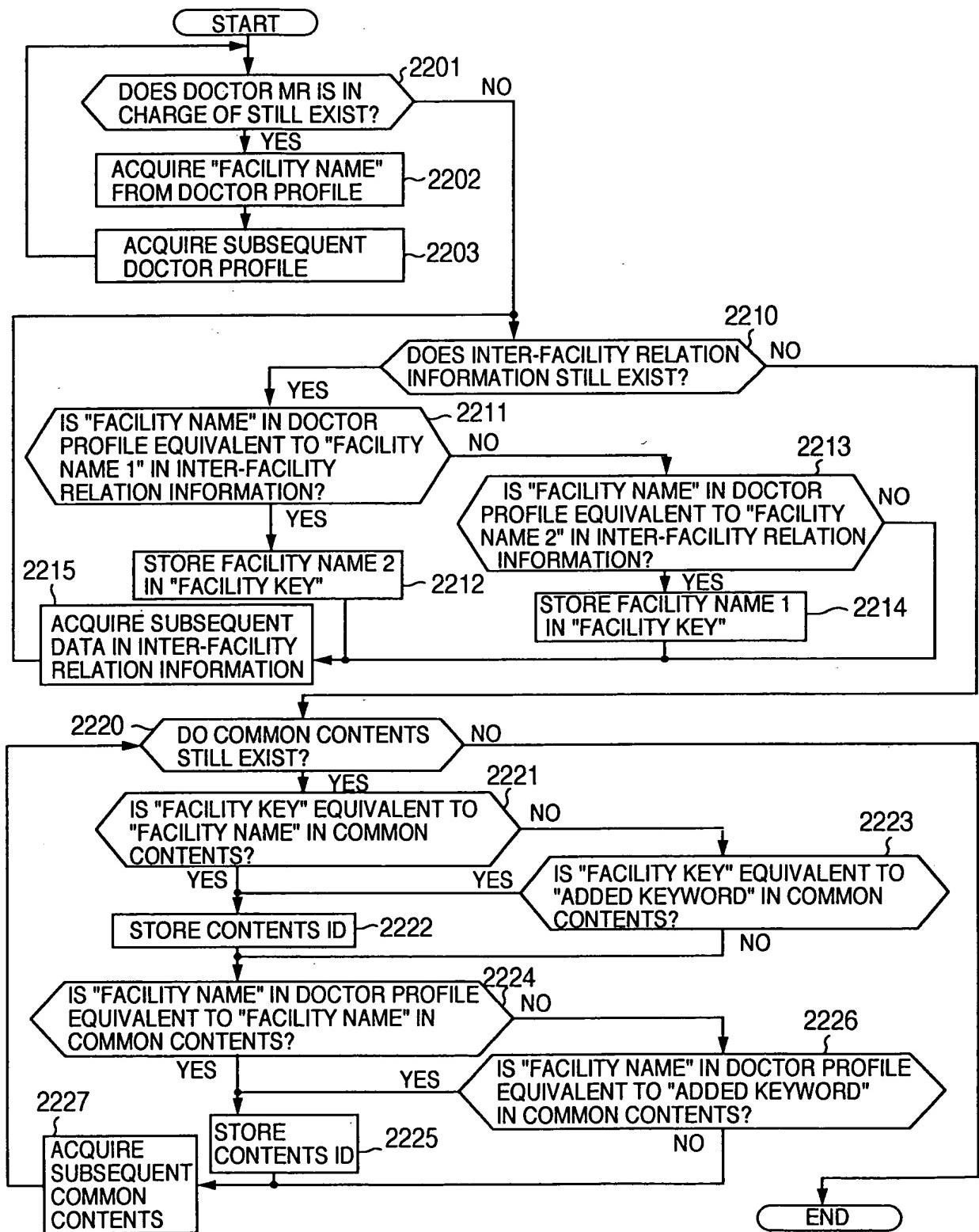


FIG.30

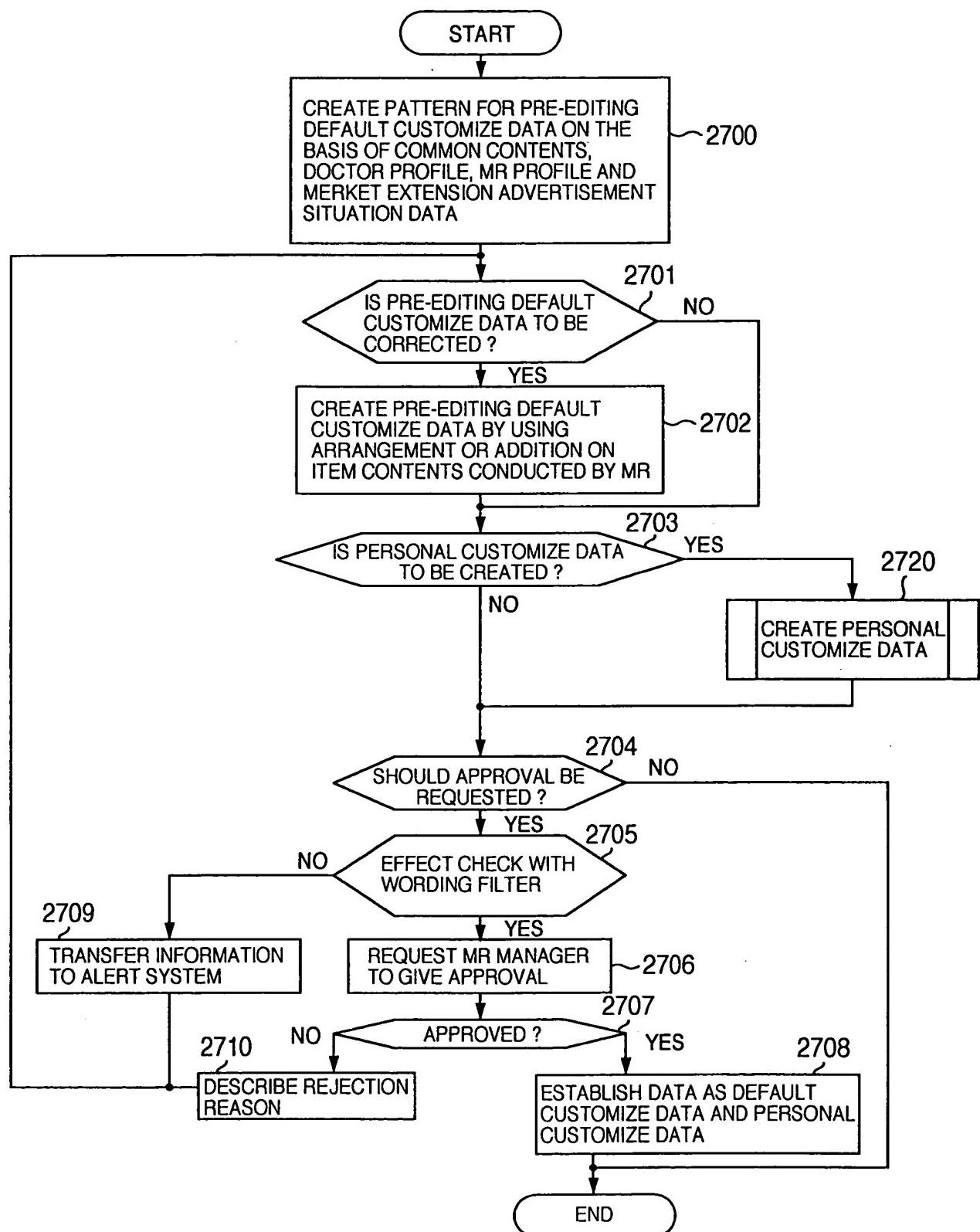


FIG.31

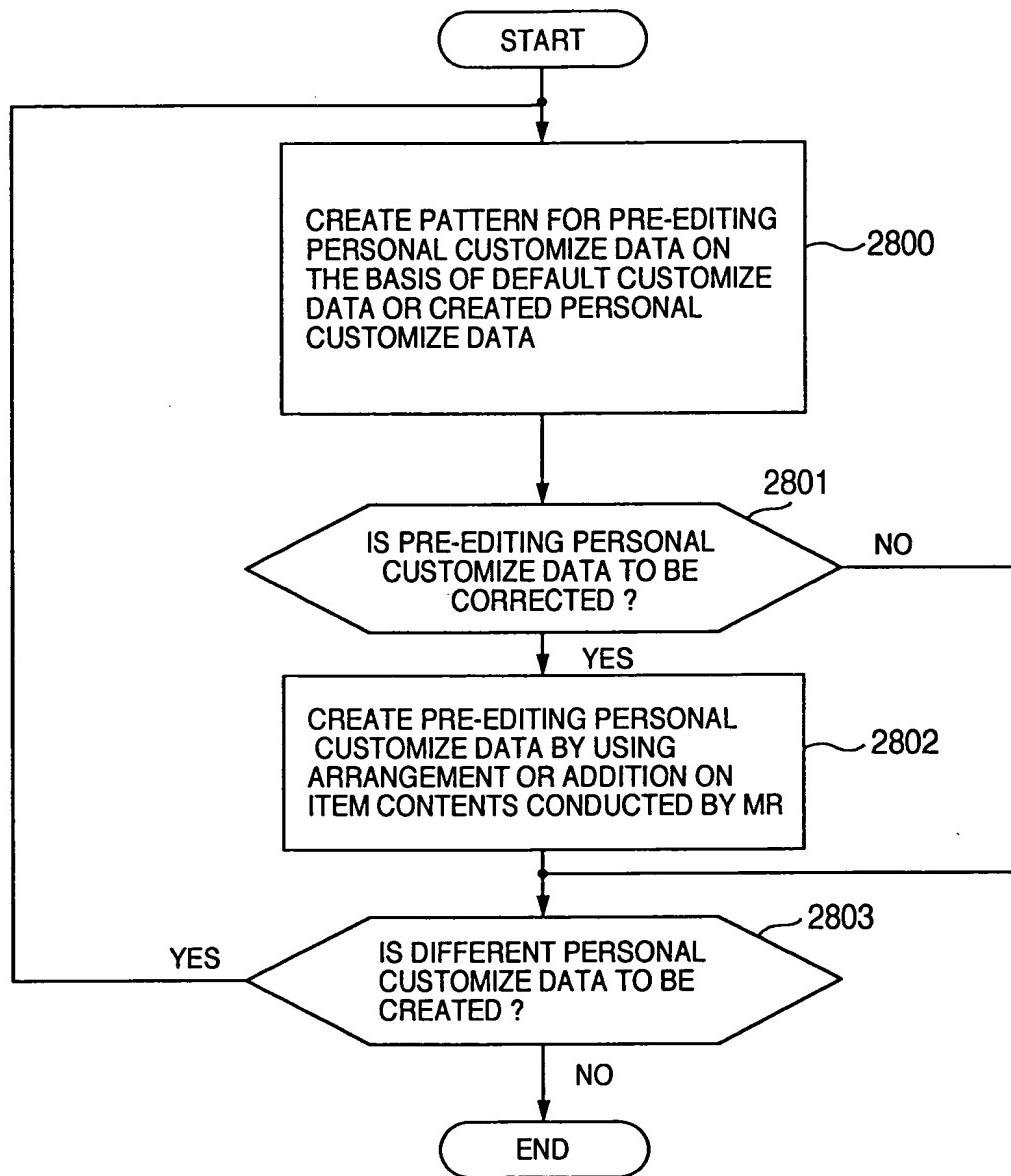


FIG.32

